

Helps technology companies turn strategy into execution

Technology Operations & Delivery Advisory

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When growth makes execution harder

01

Delivery becomes unpredictable

Projects slip, and implementation backlogs grow.

02

Firefighting takes over

Customer escalations pull Engineering away from planned work.

03

Leadership can't see where work is stuck

More reports, less clarity on ownership, priorities and capacity.

Usually nobody is slacking. The organization has outgrown the way it operates.

The problem sits between teams



Handoffs nobody owns

- **Ownership**
  Who decides is unclear across teams
- **Priorities vs. capacity**
  Plans ignore what the team can really absorb
- **Escalations**
  Handled case by case, without a process
- **Information**
  Doesn't reach the people deciding, in time

I've been inside these problems

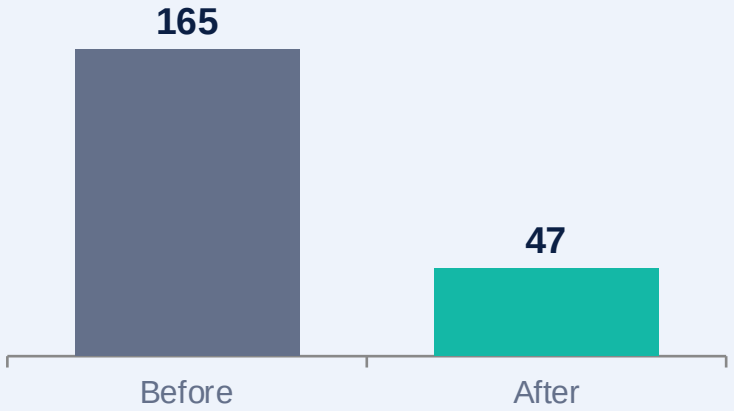
Almost 20 years in delivery, from engineer on site to global delivery director at a video technology provider.

30+ people across the Americas, EMEA and APAC

100+ deployments a year

~USD 5M annual professional-services activity

Critical backlog, one month



Every case re-triaged, one owner filtering what came in. It didn't grow back.

Start with a Health Check

About 2 weeks · 5–8 stakeholders · remote or hybrid

1 — 2 — 3 — 4

Discover
Interviews, pipelines, backlogs, KPIs

Diagnose
Where decisions and handoffs break

Prioritize
Quick wins, structural issues, risks

Act
90-day roadmap with owners

You get

- Top execution bottlenecks
- Operational risk map
- Quick wins
- AI & automation opportunities
- 90-day execution roadmap with recommended owners

After the Health Check, you decide

DIAGNOSE

Health Check

Findings and a 90-day roadmap. Useful on its own.

TRANSFORM

Execution Transformation

8–12 weeks to put the roadmap into practice: ownership, handoffs, escalations, visibility.

SCALE

Fractional leadership

Senior delivery leadership without a full-time executive hire.

AI and automation only where they solve a specific operational problem.

Where is execution becoming harder than it should be?

A short conversation about what's changing and where work gets stuck.

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OpenPlay

Make the next play.